

Title	Consumer Advisor
Reports to	Director of Capability and Impact
Date	
Position status	Community Advisor (2hrs/month)

About Your Community Health

Your Community Health is a progressive, high quality, independent community health service. It provides a wide range of community-based health and social support services including primary care, allied health, oral health, mental health, harm reduction, social support and health promotion services. Our three comprehensive health centres are located in Darebin, but we are here for everyone in the diverse communities across Melbourne. We work in partnership with our communities and other services using a combination of outreach, home-based and centre-based activities and co-located services. More information is available at: www.yourch.org.au

Vision	Health and wellbeing for everyone
Purpose	We partner with people and communities to deliver health and wellbeing services and promote equity
Our organisational values	<p>Courage</p> <ul style="list-style-type: none"> • We are progressive • We are creative and resourceful • We challenge the status quo for the benefit of our communities <p>Empathy</p> <ul style="list-style-type: none"> • We are caring and inclusive • We celebrate and value diversity • We work collaboratively and respectfully <p>Integrity</p> <ul style="list-style-type: none"> • We are ethical, honest, reliable and fair • We listen and are accountable to our communities • We earn and build trust <p>Achievement</p> <ul style="list-style-type: none"> • We are outcomes-focused • We are adaptable and always learning • We continuously improve • We are creative and resourceful



Statement of Inclusivity

Your Community Health is committed to providing an inclusive and accessible environment where people and communities of all identities and backgrounds (including but not limited to, ethnicity, faith, socio-economic circumstance, sexual orientation, gender identity, ability, bodies, migration status, age and Aboriginal and Torres Strait Islander descent) are accepted, safe and celebrated. We achieve this through the guidance of our values and principles.

Your Community Health understands the need to ensure that meaningful inclusion is built into the organisational DNA and to create an environment that attracts team members that reflect the communities we serve.

Your Community Health look to actively encourage members applications from of the LGBTIQA+, Aboriginal and Torres Strait Islander peoples, Disability, culturally and linguistically diverse communities and those with lived experience in areas in which we work. We work to address barriers in full participation.

Community Advisory Committee

The Community Advisory Committee provides a formal, active body for Community Engagement at YourCH. The committee includes community members with lived experiences of health services, from a range of backgrounds within the diverse Inner North Melbourne community. Community Advisory Committee members are appointed by Your Community Health to a three-year term and meet on the second Tuesday of each month between February-November.

Role Purpose

The community advisor will help to provide consumer input, advice and feedback to inform decision-making around service delivery, quality processes, advocacy and strategic planning in the organisation. They will work together on health and wellbeing issues to achieve positive impacts and outcomes for individuals and the wider community.

Position responsibilities

- Prepare for and attend scheduled meetings and undertake agreed actions or follow-up.
- Progress and monitor the directions of the committee as agreed in the consumer advisory committee workplan.
- Work constructively with others on the Consumer Advisory Committee and Your Community Health
- Provide feedback and advice to Your Community Health using their consumer and community experience.
- Uphold the values of Your Community Health.

Position requirements (skills, knowledge and attributes)

- A commitment and willingness to undertake a volunteer role.
- Ability to work within a team.
- Commitment to working together on health and wellbeing issues to achieve positive impacts and outcomes for individuals and the wider community.

Expected behaviours for all YourCH team members and volunteers

- Support the provision of services that are safe and high quality



- Maintain staff and client confidentiality at all times
- Work in partnership with the community, clients and staff to achieve our vision
- Ensure a safe workplace for clients, visitors and staff
- Work in accordance with Your Community Health Policies and Procedures.

General

- Community Advisers may be required to who are not currently employed by Your Community Health are required to complete a Pre-existing Illness/ Injury Declaration Form.
- Community Advisers placement is contingent on a satisfactory Police Records Check and valid Working with Children Check.
- Your Community Health requires declarations and personal information relevant to employment. The collection and handling of this information will be consistent with the requirements of the Information Privacy Act 1988

Your Community Health is an equal opportunity employer and encourages individuals of diverse backgrounds including those from the Aboriginal and Torres Strait Islander, Disability, Culturally and Linguistically Diverse and LGBTIQ+ communities to apply.

Community Adviser Agreement

I have read, understand and accept the role as outlined in this position description

Name:

Signature:

Date:

